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| [Insert Company Logo] | A close up of a logo  Description automatically generated |

[dd/mm/yyyy]

**REF. Consumer Protection - Self-Assessment Declaration**

[Company name] recognises that consumer protection in the off-grid solar sector is important to safeguard impact for customers, strengthen brands and accelerate growth in the sector. Our enduring commitment signifies that our company embodies the Consumer Protection Principles in the treatment of our customers and that the Principles are the minimum standards of practice our consumers should expect from us. We aim to embed the principles throughout our operations.

This letter is to confirm that [company name] maintains its commitment to the GOGLA Consumer Protection Code, and in line with the commitment process a self-assessment was carried out on [dd/mm/yyyy].

Signed

[Name & Role (Director-level)]

**Optional Feedback**

Providing feedback to GOGLA is optional and does not affect your commitment. GOGLA will use feedback on the self-assessment process and indicators to ensure that the Consumer Protection Code and its application is fit for purpose and best serves the companies and their consumers.

Companies are not obliged to share the results of a self-assessment with GOGLA.

|  |
| --- |
| Briefly explain how the Self-Assessment was carried out and who was involved in the process |
| Click or tap here to enter text. |
| How do you intend to use the results of the self-assessment? Will you make any changes? |
| Click or tap here to enter text. |
| General feedback – Indicators |
| Click or tap here to enter text. |
| General feedback – Self-assessment tool |
| Click or tap here to enter text. |